

Gracija Press d.o.o. aims to be open and accountable to public, customers, clients and other service-users. We aim to make our information, articles that we publish, easy to find for audience, our readers and other interested parties such as partners, regulators, politicians and members of local communities.

Our guiding principles are that we will:

* Provide information in a way which reflects the wishes and needs of public interest
* Make information available about our plans, decisions, policies, standards, and performance
* Provide information about how we are governed, our finances and how we achieve value for money
* Make sure information is easy to find, relevant, accurate and wherever possible self-explanatory
* Always act lawfully and comply with any requirements set by our regulators

**What we publish routinely**

We publish and provide the information and articles in different ways and formats to meet the diverse needs of our readers, but also our business partners. In many cases we use our website Gracija.info to share information but we also use social media channels such as Facebook, Instagram and YouTube.

**Our transparentinformations:**

* Annual Financial Statements
* Our circulation
* Our audience of interest
* Information on our services

## ****Information available upon request****

Individuals and groups can request information about Gracija Press d.o.o. that is not published. We will comply with these requests where ever possible and respond within 20 working days.